



Rally

Around

Your

Customers

You started a company. You built a product. You shipped it to customers. Now the fun really begins! You'll need to deal with complaints. Shipping issues. Lost messages. And maybe a bug or two. So, this next suggestion might seem like just another hassle for your small business, but: If you put customers first in everything you do, you'll see that complaints are just another chance to wow them.

Here are six things that you can do to rally your business around your customers so you can turn every interaction into an opportunity.

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After two decades of awful memories and zero-day vulnerabilities, Oracle is killing off the notoriously insecure Java browser plug-in.

For those too young (or too traumatized) to remember, there was a moment way back in the 1990s when "Java in the browser" looked poised for global domination.

Thundering herds of developers built thousands of applications designed to run on Java through a browser plug-in. Not just junky animations: business applications of all kinds.

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Apple

Apologizes

Apple has said sorry to iPhone customers whose phones were disabled after third-party repairs, and issued a fix for the problem.

Some users found that their iPhone stopped working following servicing by a non-Apple technician and saw an "error 53" message in iTunes.

Previously, Apple had said the error was a "security measure" taken to prevent fraudulent transactions.

Now, the company has released a software update to fix the error.

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