



## Hackers are now offering 'customer support' to the victims they extort money from

Ransomware is a type of virus that infects a user's machine and encrypts the files on it, leaving them inaccessible unless the victim pays for the decryption key. Ransoms typically range from \$300 to \$500, sometimes with a limited time before the price is raised or before the chance to pay is withdrawn completely.

The idea behind ransomware authors extending an olive branch to victims is simple: the victim has to trust that paying up will actually restore their files. If they don't trust the legitimacy of the service, they are less likely to pay.

[Read More](#)

---

## A Month Without Adobe Flash Player

Browser plugins are favorite targets for malware and miscreants because they are generally full of unpatched or undocumented security holes that cybercrooks can use to seize complete control over vulnerable systems. The Flash Player plugin is a stellar example of this: It is among the most widely used browser plugins, and it requires monthly patching.

[Read More](#)

---

## The Curse of the Loyal Sports Fan

The Cubs have not won a World Series since 1908, the longest such drought in any major American sport. At the time of that victory, crossword puzzles, sliced bread, and the state of Arizona had not been invented. Las Vegas, at last census, had a population of 22. The word drought may be a misnomer, as actual droughts (excepting one that supposedly felled Egypt's Old Kingdom in the 22nd century b.c.) do not last this long.

Conventional wisdom has it that the Cubs are either cursed—by a billy goat, a black cat, a fan whose name we shall not speak—or, less cosmically, just plain unlucky. But are they really?

[Read More](#)

---

Questions, comments, feature requests? Call us at (877) AGILITY  
Would you like to change your subscription? Email 'opt-out' to [webmaster@agilitynetworks.com](mailto:webmaster@agilitynetworks.com)